

We strive to ensure that 100% of all orders are delivered and ready to delight our customer. As we investigate the barriers to delivery, a Customer Affidavit* is required. Please complete and return for review.

Order Number: _____ Reorder: Yes / No
Lost/Non-Delivered Parcel Dollar Amount: _____
Date Parcel Shows Delivered: _____

Customer's Name: _____

Ship To Address/PO Box: _____

City: _____ State/Zip/Postal Code: _____

Phone: _____ Email: _____
Customer is requesting a refund for a Lost/Non-Delivered Parcel(s). He/She understands and agrees that filing for a non-delivery of order(s) will result in a review of his/her customer file by FullBeauty Brands. Based on the results of this review, our customer may potentially be disqualified from placing future orders with any FullBeauty Brands affiliate at FullBeauty Brands' sole discretion.

WARNING: ANY FRAUDULENT CLAIM(S) WILL BE REVIEWED FOR FURTHER ACTION
I hereby certify that all information on this form is accurate and truthful.

Customer's Signature: _____ Date: _____

Return to:
Customer Relations Analyst
500 S. Mesa Hills Dr.
El Paso, TX 79912

***A police report is required for any package of \$200 or more, multiple misdelivered packages totaling \$200 or more within 60 days, and for deliveries with picture proof provided by carrier. Please attach the police report to your signed affidavit letter. Letter must be received within 30 days from the delivery date. All claims are subject for review; affidavit does not guarantee a refund.**